



## How to Social Engineer Razer by Paze

### Introduction

Before I start, I'd like to thank everyone who gave me reps and vouches in the thread, LOVE YOU GUYS XD, now you're probably reading this because you want free shit from Razer, correct? Alright then, I'll show you guys how.

Razer is a company that provides Gaming Products, such as headsets, mice, keyboards etcetera.

### Post-introduction

A word of warning; Razer is a very well established company and well protected, and if you think you're not very good at SE'ing this might be a bit of a challenge for you. Hopefully all my instructions pointed out by me will help you succeed in you getting the item of choice. They do not have a customer support line, so all the work will be over email.

### Method

#### Step 1:

- Find the Razer product that you would like to SE, and study the product a little bit, such as common problems, factory issue flaws, so that you are prepared for the questions they might ask you, such as how many buttons it has, the glow of the keyboard etc.

#### Step 2:

- Then head on over to Razer's Customer Support Service, ( <http://help.razersupport.com/us-en/email.asp> ) Fill out the form, and make up a believable realistic reason as to why the device doesn't work. For example, the keyboard glow isn't working.

#### Step 3:

- Wait for them to reply to your email , they will try to run through the FAQ with you and try and troubleshoot the problem, but just tell them you've done all of these, and none of them worked and keep on answering the questions they ask.

#### **Step 4:**

- The next email you get should contain a form such as this one, which they require you to fill out

Full Name:  
E-Mail Address:  
Address:  
City:  
State/Province:  
Postal (Zip) Code:  
Country:  
Phone:  
Model/Color of Product: (including color of LED/Laser for mice):  
Serial No:(it does not start with RZ; that is the model number):  
Model No.:  
Place of Purchase:  
Date of Purchase:  
Proof of Purchase: (Please note a proof of purchase would be a scanned copy of a purchase receipt/invoice or your Razerzone order #)

Fill out all the information and fake the receipt (a good tutorial on faking receipts can be found here <http://www.hackforums.net/showthread.php?tid=1266397> by harrypage)

Some methods of getting the Serial No. is by asking people selling that specific Razer product on eBay for the info or going on YouTube and checking reviews of the product and copy it off from there.

#### **Step 5:**

- They will either deny your RMA, or accept it. If they accept it, read further down. If they deny it, go to their Facebook/Twitter page and post something on their profile like "Razer is a horrible company, I got a broken product and they won't even replace it!"

You should receive a PM from Razer asking you to E-mail one of the Managers. E-mail them and say something along the lines of:

*Hi, you Messaged me on facebook. I received a product from you guys, and it does not work at all, I even tried it on my friends computer.*

Also, give the Manager your Customer # and all of the Info you have supplied to the Customer Service agents.

Keep E-mailing the Manager, be persistent that it's not fair and that you would like your product replaced. They will eventually give in and give you an RMA.

### **Step 6:**

- Now that your in the RMA process, take a picture of a box that would look like a similar size to your Razer product and Then, take a picture of the product, and wait 2+ weeks. Then after two or more weeks, E-mail them asking when your new device would come in, they will reply saying that they really never received your package.
- Now, be resolute that you sent in the package and that you want your product replaced. Also attach the picture of the fake device you sent in. You should receive an E-mail back saying that they have made an Exception and have processed your return.

### **Step 7:**

- Receive your Razer product and fuck up some noobs in the multiple amounts of games which you play

### **Conclusion**

I hope you had as much fun reading it, as I had writing it, and I really hope that you get your Razer product.

Regards

Paze of Hackforum

The original thread for this eBook can be found here:

<http://www.hackforums.net/showthread.php?tid=1789484>

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Update:

Some mother fuckers such as [FuzzyBanana92](#) says I stole this ebook, and even had the courtesy of -3 repping me, that fucking nazi. Fuck him.

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